

SURREY COUNTY COUNCIL

LOCAL COMMITTEE (REIGATE & BANSTEAD)

DATE: 22 September 2014



LEAD OFFICER: Eddie Roberts-Surrey Fire & Rescue Service

SUBJECT: Annual Report 2013-14

DIVISION: All Reigate & Banstead Divisions

SUMMARY OF ISSUE:

The report contains information on the various activities undertaken by the borough team to reduce the risk from fire, water and road traffic incidents to the residents of the Reigate & Banstead Borough, including direct contact, public education programmes and campaigns.

RECOMMENDATIONS:

The Local Committee (Reigate & Banstead) is asked to:

- (i) Recognise the achievements of the borough teams within the Reigate & Banstead borough.
- (ii) Support the borough team's commitment to deliver initiatives to reduce risk and make the Reigate & Banstead Borough safer through the delivery of the borough/station plan.
- (iii) Note the targets and initiatives set within the Reigate & Banstead Borough Plan for 2013/14 and support the Fire and Rescue Service in the delivery of this plan.

REASONS FOR RECOMMENDATIONS:

To update the Local Committee(Reigate & Banstead) on the work of Surrey Fire and Rescue Service teams within the borough

1. INTRODUCTION AND BACKGROUND:

1.1 This item is for information

All fire stations within Surrey produce a station /borough plan which sets out its targets for the forthcoming year, This is known as the Station Plan, The service is committed to reducing community risk in order to save lives, relieve suffering and protect property and the environment. It is through the Station Plan that they achieve that aim. The borough teams have borough and service targets to meet and are identified in this report.

2. ANALYSIS:

Within Service/Borough Target		
Close to Service/Borough Target		
Above Service/Borough Target - Action Required		
Key Performance Indicators for 2013/14	2012/2013	2013/2014
Percentage of Fires attended in dwellings with no smoke detection fitted	Service Target < 38% 21%	Service Target < 38% 14%
No of deaths arising from accidental fires in dwellings	Service Target 7 0	Service Target 7 0
No of injuries arising from accidental dwelling fires	Borough Target 6 18	Service Target 44 9
No of false alarms caused by AFA's (automatic fire alarms)	Borough Target 225 289	Borough Target 225 230
No of calls to malicious false alarms attended	Borough Target 19 18	Borough Target 19 17
No of deliberate Primary Fires (excluding vehicles)	Borough Target N/A N/A	Borough Target 115 86
No of deliberate fires in vehicles	Borough Target N/A N/A	Borough Target 24 12
No of calls to fires attended - primary	Borough Target 198 224	Borough Target 195 183
No of calls to fires attended - Accidental fires in dwellings	Borough Target 77 87	Borough Target 77 65

	Borough Target >91%	Borough Target >91%
Percentage of accidental dwelling fires confined to room of origin	91%	96%
	Borough Target 40	Borough Target 35
No of fires in non domestic premises	49	34
	Service Target % at Risk >60%	Service Target % at Risk >60%
No of HFSVs (Home Fire Safety Visits)	266 (79%)	210(79%)
Visits to Risk Households		
Total Visits	335	265

Only the number of false alarms caused by AFA's (automatic fire alarms) has exceeded the borough target, only by 5 calls. This is an improvement on previous years when the target was exceeded by 64. Our protection teams work closely with staff and teams in relation to AFA's to reduce the number of calls that require a fire service appliance from attending. East Surrey Hospital still remains one of the highest repeat callers however this has been attributed to the number of calls generated whilst building/modernisation work is being carried out.

COMMUNITY FIRE PROTECTION

Figures for 2013-14	
Prosecutions	0
Prohibition Notice - Formal	0
Enforcement Notice - Formal	0
Deficiencies Notice - Informal	59 (Area total)
Licensing Consultations	28
Building Regulation Consultations	119
Fire Safety compliance inspection	21
Data gathering-risk Information	79

Reigate & Banstead protection officers discharge fire safety regulation in commercial premises. The protection teams also support Reigate & Banstead by providing advice through statutory consultation on building regulations, licensing and complex designs for the borough.

Protection staff also support during performance inspections with the police and partner agencies including licensing teams to ensure that businesses are complying with any conditions applicable to the safe operation of that building.

COMMUNITY FIRE PREVENTION

We will undertake intelligence led Home Fire Safety Visits (HFSV), targeting areas most in need of this service, using historical data, information received from partners and local knowledge to target this work. 60% of all HFSVs are aimed at vulnerable people and the most at risk from fire in our communities. We have implemented our “Keeping You Safe from Fire” scheme to better support more vulnerable members of society to live in the community safer and for longer. SFRS continues to work closely with Adult and Social Care teams to ensure the following are targeted;

- Adults over the age of 65 (Worse at 75)
- Individuals who live alone
- Individuals with mental health illnesses, including dementia & memory Loss
- Individuals with disability and mobility difficulties
- Individuals who are either alcohol or drug dependant
- Individuals who smoke (The above will be compounded if coupled with smoking)

2012/2013	2013/2014
Service Target % at Risk >60%	Service Target % at Risk >60%
335	265
266(79%)	210(79%)

SAFEGUARDING REFERRALS

The service works in collaboration with Social Services to ensure vulnerable persons are provided with additional information and fire safety equipment to support their individual needs and support their care action plan.

2012/2013	2013/2014
Totals	Totals
30	48

Within East command Reigate and Banstead are second only to Elmbridge who have 63.

Over the past six months we have entered in to a joint initiative with Surrey Police to support the missing person’s protocol. Now when the police send a notification of a missing person the information is sent directly to fire engines where it can be displayed on mobile data terminals which allow crews to support the search for those vulnerable people.

COMMUNITY ENGAGEMENT**VOLUNTEERS SERVICE**

Our volunteers assist fire-fighters in prevention and education activities. The volunteers work alongside the fire-fighters delivering crucial safety information to the general public at a wide variety of events, from Open Days to Public Events, and also delivering Home Fire Safety Visits to the general public. Our volunteering scheme has proved to be highly successful and we have a high number of volunteers out in the community assisting our fire-fighters in delivering safety information.

If you know of anyone who would be interested in becoming a volunteer for the service please can you provide this link for them which gives you all the information you need to know about being a [Surrey Fire Volunteer](http://www.surreyfirevolunteer.org). (www.surreyfirevolunteer.org)

Education

The service's education team currently attends special educational needs schools to deliver fire safety advice.

Number of Schools	Number of Children
2	44

The two schools the service visited were- South East Surrey secondary short stay school and Moon Hall College.

Firewise Scheme

The service has a successful referral scheme aimed at young people, who have shown an interest in fire setting.

Reigate & Banstead Borough	
Number of Referrals	9

Youth Engagement Scheme

Youth Engagement Scheme is an innovative scheme run by the service with support from partners such as the Youth Support Service, Brooklands College. (public service tutors) The aim of the scheme is to divert young people from anti-social behaviour and youth crime.

Reigate & Banstead Borough	
Total Number of Referrals	15
Total Number Offered Taster Session	10
Total Number Started	6
Total Number Graduated	5

Dates for next years courses to be held at Service Headquarters are-

8-12 Dec 2014
 11-15 May 2015
 7-11 Dec 2015

Safe Drive Stay Alive

The service's main aim has always been to reduce the injuries and deaths of young people aged 16-25. This is achieved through various activities, mainly Safe Drive Stay Alive.

Reigate & Banstead Borough	
Number of Pupils	1,757

Colleges which participated in this years S.D.S.A were-

Dunottar School
 East Surrey College
 Reigate College
 Reigate Grammar School
 South East Surrey secondary short stay School
 The Beacon School
 Greenacre School for girls
 Royal Alexandra and Albert school
 St.Bede's School

3. OPTIONS:

3.1 No items for this section of the report.

4. CONSULTATIONS:

4.1 No items for this section of the report.

5. FINANCIAL AND VALUE FOR MONEY IMPLICATIONS:

- 5.1 The service is currently changing fire service locations based on the current Public Safety Plan, for Reigate & Banstead this will see the fire engine at Horley finally move to Salfords in the new year and one fire engine move to Banstead in the autumn. The new location at Salfords will also host our mobilising and control centre
- 5.2 The service has sought to support the council and deliver a more efficient range of services, achieves improvements and reduces operating costs to contribute toward achieving the MTFP savings for the period from 2014/15 to 2018/19. This will include supporting the annual savings required for each of the next 5 years.

6. EQUALITIES AND DIVERSITY IMPLICATIONS:

6.1

No items for this section of the report.

7. LOCALISM:

7.1

No items for this section of the report.

8. OTHER IMPLICATIONS:

Area assessed:	Direct Implications:
Crime and Disorder	Set out below.
Sustainability (including Climate Change and Carbon Emissions)	No significant implications arising from this report.
Corporate Parenting/Looked After Children	No significant implications arising from this report.
Safeguarding responsibilities for vulnerable children and adults	48 Safeguarding referrals made in 2013-2014 compared to 30 referrals in 2012-2013
Public Health	No significant implications arising from this report.

8.1 Crime and Disorder implications

Both the number of deliberate primary fires in (and excluding) vehicles were below the target set for the Borough in 2013-2014

8.2 Sustainability implications

No items for this section of the report.

8.3 Corporate Parenting/Looked After Children implications

No items for this section of the report.

8.4 Safeguarding responsibilities for vulnerable children and adults implications

We will undertake intelligence led Home Fire Safety Visits (HFSV), targeting areas most in need of this service, using historical data, information received from partners and local knowledge to target this work. 60% of all HFSVs are aimed at vulnerable people and those most at risk from fire in our communities. We have implemented our "Keeping You Safe from Fire" scheme to better support more vulnerable members of society to live in the community safer and for longer. SFRS continues to work closely with Adult and Social Care teams to ensure the following are targeted;

- Adults over the age of 65 (Worse at 75)
- Individuals who live alone
- Individuals with mental health illnesses, including dementia & memory Loss
- Individuals with disability and mobility difficulties
- Individuals who are either alcohol or drug dependant
- Individuals who smoke (The above will be compounded if coupled with smoking)

48 referrals made in this reporting year 2013-14.

ITEM 9

8.5 Public Health implications

No items for this section of the report.

9. CONCLUSION AND RECOMMENDATIONS:

- 9.1 Recognise the achievements of the borough teams within the Reigate & Banstead borough. Support the borough team's commitment to improve initiatives to reduce risk and make the Reigate & Banstead borough safer through the delivery of the borough/station plan.

10. WHAT HAPPENS NEXT:

Members are asked to support the station(s) plans for 2014/2015

Members are asked to recognise good performance by Reigate & Banstead personnel in 2013/2014.

Contact Officer:

Eddie Roberts, Area Commander- 01737 242444

Consulted:

S.F.R.S. Officers

Annexes:

N/A

Sources/background papers:

- Service Delivery Report- March 2014- Surrey Fire & Rescue
- East Command Team Plan.
- Reigate Station Plan
- Horley Station Plan.